## Refund Policy

## REFUNDS ----

Our refund policy varies according to the service you have purchased. Please read below to see more:

**Online digital courses** – Meditations, E-Courses - We are confident in our products and at this time offer no refunds.

Monthly Membership Plans – All monthly membership plans are offered at competitive and discounted rates due to the many modalities included in the service. We have a 7-Day Money Back Guarantee Promise, meaning if after your first session you would like to discontinue your membership, we will cancel your monthly membership and refund the amount paid less a \$50.00 USD Administration Processing Fee. If the client requests a refund after 7-Days, no refund will be issued, but the monthly membership will be cancelled for the upcoming recurring payments.

Monthly Plans Charge - The client's card will be charged the same day of each month they made their original purchase on. For example, if you purchased a monthly plan on November 10, you will then be charged on December 10 and so on. If the client would like to discontinue their monthly membership, they will be required to inform us 7 business days prior to their upcoming bill due date. If the client fails to notify us 7 business days prior, then the subsequent month will be cancelled. No refunds will be issued for Monthly Plans after the first 7-Day Money Back Guarantee.

**Private 1:1 Coaching Packages** – Due to the private nature and personal commitment and unique coaching, meditation, energy work and other specific remedies and tools designed

solely for the individual, there is a \$150.00 USD non-negotiable administration fee applied to all coaching sessions. This fee will be included in the price shown at the time of the client's purchase. Therefore, no refunds will be issued for any private personal 1:1 Coaching Sessions at this time due to the uniquely tailored services rendered to the client.

\*\*\* All requests for refunds/cancellations must be made in writing to her.inner.healing@gmail.com . Please see specific sections above to know the deadline for each request. \*\*\*

Refunds (if applicable) – Once your request for refund is received, we will send you an email to notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 30 days. Late or missing refunds (if applicable) - If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at <a href="mailto:healing@gmail.com">healing@gmail.com</a>